



Device Manager



A Streamlined Device Management Tool

1.3.1.0 (r2-3-0) – May 22, 2026

Improvements

- Added input history for manually searched IP ranges or single IPs in 'Add Device.'
- Supported using wildcards for searching IP ranges.
- Displayed the selected device count and added device count on the Main Console.
- Added audit logs when adding or deleting devices within a Device Group.
- Included local server information in Remote Connection list.
- Supported selecting all devices on the Main Console by using the hotkey Ctrl + A.

1.3.0.0 (r1-21-0) – Oct 28, 2025

Improvements

- Optimized database size for the 'VIVOTEK Service Management' service.
- Revised 'Site Management' to 'Group Management.'
- Revised the password policy instructions for special characters in both the 'Account Setup' and 'Account Management.'

Bug Fixes

- Corrected a condition where the client unexpectedly showed the server as disconnected.
- Fixed an issue where certain cameras failed to apply image settings successfully through the 'Set Configuration > Create Template.'



- Resolved an issue that the status didn't synchronize to VIVOTEK Premium Partner (VPP) Portal when the Device Manager service was stopped manually.
- Corrected a calendar display error in 'Log.'

1.2.0.1 (r1-12-2) – May 9, 2025

Important Notice

Remote Access feature updated to Reduce Antivirus Conflicts

The 'Remote Access' feature in 'VIVOTEK Service Management' has been updated to minimize potential conflicts with antivirus software. The required component is no longer included in the initial installation package; it will now be downloaded automatically only when the feature is enabled.

The existing component will be removed and reinstalled for systems upgraded from version 1.2.0.0 (r1-11-0). Users intending to use the Remote Access feature are advised to ensure that their antivirus software permits the download.

Further enhancements to this feature are scheduled for upcoming releases.

1.2.0.0 (r1-11-0) – Mar 28, 2025

New Features

- Upload camera license
 - Deploy license to multiple cameras simultaneously, enhancing deployment efficiency.
- Upload camera VADP package
 - Update VADP package to multiple cameras at once, reducing maintenance efforts.
- Add VIVOTEK Service Management
 - Introduces 'VIVOTEK Service Management' for device monitoring and remote access via VIVOTEK Premium Partner (VPP) Portal.

Improvements

- The 'Next' button is now disabled when no modifications are made in the 'Set Configuration > Create Template' interface, preventing unintended actions.

Bug Fixes



- Resolved an issue that caused the server to stop unexpectedly.
- Fixed an issue where certain cameras failed to apply video settings successfully through the 'Set Configuration > Create Template.'

1.1.1.0 (r1-5-0) – Jan 15, 2025

Improvements

- Enabled cursor movement to the next input field by pressing '.' to simplify numerical input.
- Set HTTP port 80 as the default configuration in 'Add Device > Add Device Manually' when searching by a single IP.
- Updated the sorting mechanism from lexicographical order to numerical order, making it more intuitive to view or manage devices.

Bug Fixes

- Fixed an issue where certain cameras responding slowly could randomly cause the 'Quick Setup' and 'Set Configuration' features to get stuck loading.
- Resolved an issue where refreshing after auto-scanning in 'Add Device' could result in abnormal scan results.

1.1.0.0 (r1-0-0) – Nov 25, 2024

New Features

- Upload camera configuration file
 - Upload configuration file to multiple cameras in one go, streamlining deployment and reducing setup time.
- Upload NVR firmware
 - Perform batch firmware uploads for VIVOTEK ND-series and NV-series NVRs, ensuring all NVRs are updated efficiently with the latest features and security improvements.

Improvements

- Add an Open-Source Software Notice to the 'About' page, enhancing transparency about the open-source software components used.

Bug Fixes



- Resolved an issue where devices could not be auto-discovered successfully when a PC had multiple virtual IP addresses.

1.0.0.1 (r0-14-0) – Aug 5, 2024

Introducing Device Manager

This initial release of VIVOTEK Device Manager is an advanced client-server software designed to enhance device management capabilities, offering 24/7 device status monitoring and remote maintenance of VIVOTEK devices around the clock.

